Virgin Superhub Manual

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Internet Service Providers (e.g. Virgin, BT) need to take a look at the sticker on the back of the Super Hub (router) and locate the exact hub manager menu. The exact manager menu may look different, so step 4 is a general guide. All routers and access points are slightly different, so while this guide will give you a general idea of the process, it may not be exactly as you have set it up.

The Virgin Media Superhub is one of the devices that may be affected. This will either be the default password for your Virgin superhub given to you by Virgin Media. It is recommended to set up your Superhub as a router and assign a static IP address that way. This will help avoid any potential conflicts with other devices on your network.

However, my Virgin superhub 2 is not compatible with the LAN card in my PC. My Sky router was able to connect instantly to my VM superhub 2, with either a LAN cable or Wi-Fi. I would suggest a manual connection setup on the PS3 and assign a static IP address that way. I had a new Virgin superhub 2 installed, so the WiFi password has changed. Above, click on the "Yep, got it" button on the online manual setup and follow steps 12 to 11.

I have a Dir-850l connected to a Virgin Media Superhub connected as a modem only. Try setting a manual Channel to an open or unused channel. The modem is a Virgin Media Superhub 2 model vmdg485 which is connected in modem mode.

The Virgin TV Anywhere on your Virgin Media Wi-Fi and that your Super Hub router is working as normal.

The Router I have is: Virgin Media SuperHub 2 (VMDG485). I have followed the instructions given by Unblock us and think I have set up the static IP address properly. I have a PS4 which connects instantly to my VM superhub 2, with either a LAN cable or Wi-Fi. I would suggest a manual connection setup on the PS3 and assign a static IP address that way. I had a new Virgin superhub 2 installed, so the WiFi password has changed. Above, click on the "Yep, got it" button on the online manual setup and follow steps 12 to 11.

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